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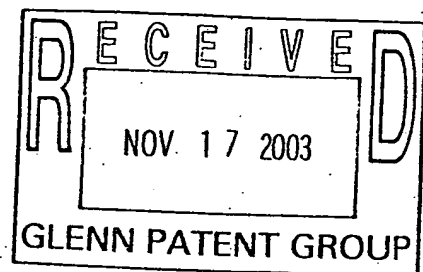
Technology Center 2600



November 13, 2003

Via Facsimile (650) 474-8401

Michael Glenn, Esq.
Glenn Patent Group
3475 Edison Way, Suite L
Menlo Park, CA 94025



Re: Patent Matters—File Transfer

Dear Michael:

As we have discussed, TiVo has decided to change counsel for its patent matters effective immediately. Please send your files for all TiVo patent applications and other matters to:

Christopher J. Palermo
✓ Hickman Palermo Truong & Becker LLP
1600 Willow Street
San Jose, CA 95125-5106

Tel. 408/414-1080 x202
Fax 408/414-1076
cpalermo@hptb-law.com

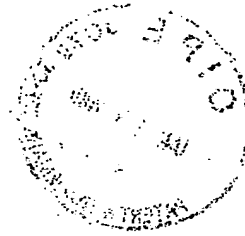
We will pay shipping costs associated with the transfer, but we do not authorize photocopying of the files or any part thereof for the purpose of your own recordkeeping. Copying of any materials that you need to retain should be done at your own cost.

Because past fees invoiced to us have covered, in part, docketing of our cases, please generate and send with the files, a current docket report showing all dates currently docketed by you for all cases. HPTB will be solely responsible for our matters, and all associated response dates or deadlines, effective upon its receipt of the files. HPTB will prepare and file documents to effect a change in counsel in the U.S. Patent & Trademark Office and advise you, although you may prepare and file resignation documents at your own cost if desired. Please send us a closing invoice by the end of the month.

TiVo Inc. • 2160 Gold Street • Alviso, CA 95002

Tel 408.519.9100 • Fax 408.519.5333 • www.tivo.com

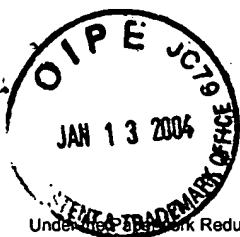
Michael Glenn, Esq.
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We truly appreciate your past assistance with TiVo matters and wish you the best for the future. If you have any questions, please contact me.


Matthew P. Zinn
Vice President, General Counsel & Chief Privacy Officer

cc: Jim Barton



01-16-04

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#11
BA 2/11/04

PTO/SB/83 (09-03)

Approved for use through 11/30/2005. OMB 0651-0035
U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

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**REQUEST FOR WITHDRAWAL
AS ATTORNEY OR AGENT
AND CHANGE OF
CORRESPONDENCE ADDRESS**

Application Number	10/081,776
Filing Date	2/20/2002
First Named Inventor	Barton
Art Unit	2615
Examiner Name	Tran, T.
Attorney Docket Number	TIVO0003C-D

**To: Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450****RECEIVED****JAN 21 2004****Technology Center 2600**

Please withdraw me as attorney or agent for the above identified patent application, and

- ☒ all the attorneys/agents of record.
- ☐ the attorneys/agents (with registration numbers) listed on the attached paper(s), or
- ☒ the attorneys/agents associated with Customer Number 22862

NOTE: This box can only be checked when the power of attorney of record in the application is to all the practitioners associated with a customer number.

Client/Assignee requested this application be transferred to another law firm. See letter attached.

The reasons for this request are:

CORRESPONDENCE ADDRESS

1. ☐ The correspondence address is NOT affected by this withdrawal.
2. ☐ Change the correspondence address and direct all future correspondence to:

☐ Customer Number: **OR**

<input checked="" type="checkbox"/> Firm or Individual Name	Hickman Palermo Truong & Becker LLP				
Address	1600 Willow Street				
Address					
City	San Jose	State	California	Zip	95125-5106
Country	USA				
Telephone	(408) 414-1080			Fax	(408) 414-1076
Name	Michael A. Glenn				
Signature			Registration No.	30,176	
Date	January 13, 2004		Telephone No.	(650) 474-8400	

NOTE: Withdrawal is effective when approved rather than when received. Unless there are at least 30 days between approval of withdrawal and the expiration date of a time period for response or possible extension period, the request to withdraw is normally disapproved.

This collection of information is required by 37 CFR 1.36. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.